

Neosurf Business to Business Privacy Policy

Introduction

Welcome to Neosurf. We are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and share information about you when you visit our website or express interest in becoming a partner.

Information We Collect

We collect only the information necessary to establish and maintain a business relationship, which may include:

- Name
- Business email address
- Telephone number
- Job title (optional)
- Company name (optional)

We do not collect sensitive personal information.

How We Use Your Information

We use the information you provide for the following purposes:

- To respond to your inquiries and provide information about our payment solutions.
- To communicate with you about partnership opportunities.
- To improve our website and business offerings.

We will not use your information for any purposes beyond those described here without your explicit consent.

Information Sharing and Disclosure

We take your privacy seriously and do not sell, rent, or share your information for marketing purposes. Your information may be disclosed only:

- As required by law, regulation, or legal process.
- To enforce our rights or protect the security and functionality of our website.

If we engage service providers to assist with specific tasks (e.g., hosting or email communications), they will be bound by confidentiality agreements and allowed to use your information only for the purposes specified by us.

Data Security

We implement industry-standard security measures to protect your information, including encryption, secure access protocols, and regular security audits. However, no method of electronic transmission or storage is completely secure. While we strive to protect your information, we cannot guarantee its absolute security.

Your Rights

As a user, you have the following rights regarding your personal information:

- **Access:** You may request a copy of the information we have collected about you.
- **Correction:** You can ask us to correct any inaccurate or incomplete information.
- **Deletion:** You have the right to request that we delete your personal information, subject to legal or contractual obligations.

To exercise any of these rights, contact us at **support.us@neosurf.com**. We will respond within a reasonable time frame, as required by applicable laws.

Cookies and Tracking Technologies

Our website may use cookies or similar tracking technologies to improve functionality and analyze website performance. Any data collected through these technologies is anonymized and not linked to your personal information.

You can adjust your browser settings to manage cookie preferences.

Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. When we make significant changes, we will notify you by posting the updated policy on our website and updating the "Last Updated" date below.

Last Updated: January 2025

Contact Us

If you have questions, concerns, or complaints about this Privacy Policy or our data practices, please contact us at:

Email: support.us@neosurf.com